

TOWN OF SPRING LAKE



FISCAL YEAR 2025-2026 RATE AND FEE SCHEDULE

This Schedule may not be all inclusive. Other rates and fees may be found in local ordinances.

Effective July 1, 2025

Amended August 11, 2025

Building Inspections Schedule of Fees

RENOVATION FEES

\$ 500 – 10,000	\$ 120.00
10,001 – 20,000	\$ 145.00
20,001 - 50,000	\$180.00
50,001 – 100,000	\$305.00
100,001 - 200,000	\$580.00
200,001 – 350,000	\$880.00
350,001 - 500,000	\$1,280.00
500,001 – 750,000	\$1,780.00
750,001 – 1,000,000	\$2,530.00
Above \$1,000,000	\$ 4.00* per \$ 1,000
Extra Inspections	\$120.00
Homeowners Recovery Fee (Single Family Units)	\$ 10.00

NEW CONSTRUCTION FEES

New Construction	\$ 4.00* per \$ 1,000
Extra Inspections	\$120.00
Homeowners Recovery Fee (Single Family Units)	\$10.00

OTHER FEES

Swimming Pools (private)	\$120.00
Swimming Pools (public)	\$120.00
Demolition of Buildings	\$120.00
Tent	\$100.00
Construction Trailer	\$120.00
Travel Trailer	\$120.00

Mobile Home Setup (includes setup, electrical (w/existing t-pole), mechanical, and plumbing)	\$230.00
State Licensing Inspections (Daycare, ABC Permit, etc.)	\$80.00
After Hours/Weekend/Holiday Inspections	\$150.00
Moving Buildings	\$120.00
Minimum Fee	\$120.00

1. Generally. Building inspection fees for construction, alteration, or repair of buildings or structures shall be based upon the total cost of the proposed work, including any subcontractors. In no case shall the total cost be less than the market value of similar completed work in the town as determined by the appropriate inspector. Inspection fees shall be calculated on such basis of cost in accordance with the above fee schedule. Permit fees are based on the cost of construction using a multiplier between \$1 and \$5 per (\$1,000) one thousand dollars of construction.

- a. Basis For Determining The Cost Per Square Foot. The Southern Building Code Congress (BCC) International Building Valuation Data, International Building Code, published biannually, shall serve as the basis for determining the cost per square foot for such work. The averages are adjusted periodically by the BCC to reflect national trends.
- b. *Multiplier. The Town of Spring Lake uses a multiplier per \$1,000 of the most current Building Safety Journal (BSJ) published square footage construction cost.

SAMPLE CALCULATION: Using the Building Valuation Data and a standard multiplier of \$4.00 per thousand dollars of calculated cost and an 11,080 sq ft structure with 3 floors, type VA construction, Group R-2 the formula is as follows:

$$11,080 \text{ sq ft} \times 3 \text{ floors} = 33,240 \text{ sq ft} @ \$91.19 \text{ per} = \$3,031,155.6 / \$1,000 = \$3,031.15 \times 4 = \$12,124.60 \text{ BUILDING PERMIT COST}$$

2. Homeowners Recovery Fund. Whenever a permit is issued for the construction of any single-family residential dwelling unit (house, condominiums, townhouses) or for the alteration of an existing single-family residential unit, a fee in the amount of \$10 shall be collected from the applicant. The town shall forward \$9 of each fee collected to the North Carolina Licensing Board for General Contractors. The town shall retain \$1 of each fee collected.

3. Time Limitation on Validity of Permits. All permits issued under this section shall expire by limitation six months after the date of issuance if the work authorized by the permit has not been commenced. If, after commencement, the work is discontinued for a period of 12 months, the permit shall immediately expire. No work authorized by any permit which has expired, shall be performed until a new permit has been secured.

4. **Changes in Work After Issuance of Permit.** After a permit has been issued, changes or deviations from the terms of the application and permit, or changes or deviations from the plans or specifications involving any work under the jurisdiction of this section or of any regulatory code, shall not be made until specific written approval of such changes or deviations had been obtained from the appropriate inspector.
5. **Construction Starting Prior to Issuance of a Permit.** If any construction is started prior to the issuance of a permit, then the permit fee shall be double the regular permit fee.

INSULATION PERMIT FEES

In Terms of Total Cost New & Existing:

\$ 1 - 15,000	\$120.00
15,001 - 20,000	\$130.00
20,001 - 30,000	\$155.00
30,001 - 50,000	\$180.00
50,001 - 75,000	\$205.00
Extra Inspections	\$100.00
Minimum Fee	\$120.00

Note: The fee entitles the contractor or applicant to the necessary rough-in inspections and one final inspection. Inspection trips made necessary through the failure of any person, firm, or corporation in charge of work to give specific locations of work to be inspected or failure to install work according to code regulations are hereby designated as extra inspections.

PLUMBING PERMIT FEES New & Existing

Fixtures – Each Trapped Fixture and Water Heater	\$7.00
Sewer Connections – Each Building, House Sewer or Sewer Tap (Public or Private)	\$50.00
Temporary Water	\$50.00
Water Piping – Each Water Service Pipe or Water Tap (Public or Private)	\$50.00
Lift Stations	\$50.00
Sprinkler System – Base Fee	\$40.00

Sprinkler Riser	\$30.00
Standpipe Riser	\$30.00
Sprinkler Heads (Residential Only)	\$2.00
Backflow Devices	\$20.00
Interceptors/Separators	\$30.00
Ant Siphon Device	\$30.00
Extra Inspections	\$100.00
Plumbing Permits & Sprinkler Permits Minimum	\$120.00

Note: The fee entitles the contractor or applicant to the necessary rough-in inspections and one final inspection. Inspection trips made necessary through the failure of any person, firm, or corporation in charge of work to give specific locations of work to be inspected or failure to install work according to code regulations are hereby designated as extra plumbing inspections.

MECHANICAL PERMIT FEES New & Existing

In Terms of BTU's (per unit):

Up to 250,000	\$50.00
250,001 – 1,000,000	\$55.00
1,000,001 – 2,500,000	\$60.00
2,500,001 – 4,000,000	\$65.00
4,000,001 – 5,000,000	\$70.00
5,000,001 – and over	\$105.00
Extra Inspections	\$100.00

Note: One kilowatt equals 3,410 BTU's.

1. Heating Systems. Heating system permit fees shall be in accordance with the following fee schedule for the installation or replacement of the following types of heating equipment, based on BTU input of each unit: Oil, gas, and electrical furnaces; boilers; conversion burners; heat exchanger; and hot water systems.

In Terms of HP or Tons (per unit):

Up to and including 5	\$40.00
Over 5 through 7 ½	\$55.00
Over 7 ½ through 10	\$60.00

Over 10 through 15	\$65.00
Over 15 through 20	\$70.00
Over 20	\$75.00
Extra Inspections	\$100.00

Note: One ton equals one horsepower; One ton equals 12,000 BTU's.

2. Central Air Conditioning Systems and Refrigeration. Permits shall be in accordance with the above fee schedule for the installation or replacement of air conditioning systems based on the horsepower rating or tons of each unit.
3. Heat Pumps. Permit fees for installation or replacement of this type of unit shall be in accordance with subsection (2), provided that the heating and cooling equipment is in the same enclosure (factory assembled and approved). However, if the system is split (contained in separate enclosures), permit fees shall be in accordance with subsection (1) for heating and subsection (2) for cooling.

Fire Damper/Fire Curtain	\$4.00
Exhaust Fans	\$20.00
Ventilation Fans	\$20.00
Water Heater	\$20.00
Duct New or Replacement – Per Run	\$7.00
Hoods and Canopies	\$50.00
Refrigeration Piping	\$45.00
Extra Inspections	\$100.00
Heat Producing Equipment fireplaces, fireplace inserts, decoration gas appliances, and wood stoves	\$50.00 each
Minimum Fee.	\$120.00

GAS PIPING PERMIT FEES

Gas Piping	\$50.00
Each Appliance or Fixture	\$20.00
Extra Inspections	\$100.00

Note: The above fees entitle the contractor or applicant to the necessary rough-in inspections and one final inspection. Inspection trips made necessary through the failure of any person, firm, or corporation in charge of work to give specific location of work to be inspected or failure to install work according to code regulations are hereby designated as extra mechanical inspections.

**ELECTRICAL PERMIT FEES New & Existing
SERVICE (OVERHEAD OR UNDERGROUND)**

Commercial – Thru 400 Amperes	\$70.00
Commercial – Over 400 Amperes	\$95.00
Residential – 1 and 2 Family	\$50.00
Temporary Pole and all Others	\$50.00
Furnaces - Electric, Oil or Gas – Each	\$10.00
Smoke Detector or Alarms (per initiating device)	\$2.00
Exhaust Fans - Bathroom	\$10.00
Grease Hood – Kitchen	\$50.00
Ventilation Fans	\$8.00
Lift Station	\$10.00
Sign	\$10.00
Branch Circuit	\$10.00
Meter Base Replacement	\$10.00
Sub Panel Replacement	\$10.00
Feeder Replacement	\$10.00
Service Entrance Replacement	\$10.00
Office Trailer Services	\$55.00
Generator	\$40.00
Solar Equipment	\$40.00
Solar Panels	\$4.00 per panel
Extra Inspections	\$100.00
Equipment: ranges, counter-top units, wall-mounted ovens, hot water heaters, boosters, dishwasher, disposals, dryers, window air conditioners, grills, deep fat fryers, warmers,	\$10.00 Each

steam tables, ice makers, x-ray machines, electric welders, or any other appliance not listed above	
<u>Minimum Fee</u>	\$120.00

CENTRAL AIR CONDITIONING AND/OR HEAT PUMP

In Terms of Tons or Hp:

Up To and Including 5	\$12.00
Over 5 Through 10	\$17.00
Over 10 Through 20	\$22.00
Over 20 Through 50	\$27.00
Over 50	\$32.00
Extra Inspections	\$120.00

Electric Baseboard Heat and Ceiling Heat..... \$10.00

MOTORS

Up To and Including 1HP	\$12.00
Over 1HP Through 10HP	\$17.00
Over 10HP Through 20HP	\$22.00
Over 20HP Through 50HP	\$27.00
Over 50HP	\$32.00
Extra Inspections	\$120.00

UNDER GROUND STORAGE TANKS

Installations – Per Tank	\$120.00
Removal – Per Tank	\$120.00
Extra Inspections	\$120.00

ABOVE GROUND STORAGE TANKS

Installations – Per Tank	\$120.00
Removal – Per Tank	\$120.00
Extra Inspections	\$120.00

MISCELLANEOUS INSPECTION FEES

Replacement Permit Cards	\$5.00
Replacement Certificate of Occupancy	\$5.00
Plan Review Resubmittal Fee – Per Trade	\$60.00

****Note:** The above fees entitle the contractor or applicant to the necessary rough-in inspections and one final inspection. Inspection trips made necessary through the failure of any person, firm, or corporation in charge of work to give the specific location of work to be inspected or failure to install work according to code regulations are hereby designated as extra inspections.

BUILDING PLAN REVIEW

Plan Review including the Re-review Fee is \$250.00 and is non-refundable for construction up to \$20,000 (Including Residential and Commercial).

Plan Review including the Re-review is \$350.00 and is non-refundable for construction over \$20,000 (Including Residential and Commercial).

New accessory structures with a total cost of construction less than \$20,000 are exempt from Plan Review Fees.

TECHNOLOGY FEE

Each building permit will be assessed a \$10.00 technology fee which is non-refundable.

REFUND POLICY

When requested, a refund will be issued (less a \$120.00 processing fee) for any permit which has not expired and the construction has not been started.

Permit fees entitle the contractor to the initial and one follow-up inspection.

RE-INSPECTION FEES

All Inspections beyond the second inspection are subject to a \$100.00 Re-Inspection Fee and will double for all inspections beyond the third inspection. (Example. 3rd inspection = \$100.00, 4th inspection = \$200.00, 5th inspection = \$400.00, etc.) The doubling of the fee will apply only for previously identified conditions.

CODE ENFORCEMENT FEES

Administrative Fee (Abatement Actions)	\$ 200.00
Nuisance Citation (Per Day for each and every day (Per Ordinance Sec. 16-175))	<u>\$ 500.00</u> Increase \$500.00 Change Ord. (Updated 8/25/25)
Mow and clean up (up to 0.25 Acres) initial 0.25 acres per 0.10 acres \$ 50.00 Or a minimum of Two (2) Hours and \$50.00 for each hour increment beyond the 2-hour minimum	\$ 200.00 Anything above the
Hauling of yard debris in excess of 5 cubic yards	\$ 150.00

Fire Department Schedule of Fees

HAZARDOUS MATERIAL EMERGENCY AND SPECIAL EVENTS (Parades & Demonstrations),

Equipment:

Response Recovery costs based on FEMA reimbursement rate schedule, or at a minimum of \$175 per hour per unit.
Materials, Equipment replaced at cost.

Personnel:

Minimum of Two (2) Hours and \$50.00 for each hour increment beyond the 2-hour minimum for Public Safety and Public Works personnel.

FIRE INSPECTIONS.

Annual Inspections	Up to 2,500 sq. ft.	\$ 100.00
	2,501 - 10,000 sq. ft.	\$ 125.00
	10,001 - 50,000 sq. ft.	\$ 175.00
	50,001 - 100,000 sq. ft.	\$ 225.00
	100,001 - 150,000 sq. ft.	\$ 250.00
	150,001 - 200,000 sq. ft.	\$ 325.00
	Over 200,000 sq. ft.	\$ 375.00
	Apartment/Townhouse	1-10 Units
11-20 Units		\$ 125.00
21-40 Units		\$ 150.00
41-100 Units		\$ 175.00
101-200 Units		\$ 225.00
201-300 Units		\$ 275.00
301-400 Units		\$ 325.00
401-500 Units		\$ 375.00
	Over 500 Units	\$ 425.00

Re-inspection fee	\$ 125.00 per visit*
Amusement Buildings	\$ 100.00 per visit
Carnival and fair	\$ 100.00 per visit
Circus tent	\$ 275.00
Covered mall bldg. Displays	\$ 100.00 per visit
Exhibits/trade show	\$ 100.00 per visit Final Inspection
(excludes const. permits) \$	75.00

Carnivals and Fairs	\$40.00
Cellulose Nitrate Film	\$40.00
Combustible Dust Producing Operations	\$40.00
Combustible Fibers	\$40.00
Compressed Gases	\$40.00
Covered Mall Buildings	\$40.00
Cryogenic Fluids	\$40.00
Cutting and Welding	\$40.00
Dry Cleaning Plants	\$40.00
Exhibits or Trade Shows	\$40.00
Explosives - Blasting/Storage	\$40.00
Fire Hydrants and Valves	\$40.00
Flammable Combustible Liquids	\$40.00
Floor Finishing	\$40.00
Fruit and Crop Ripening	\$40.00
Fumigation/Thermal Insecticide Fogging	\$40.00

Hazardous Materials	\$40.00
HPM Facilities	\$40.00
High Piled Combustibles	\$40.00
Hot Work Operations	\$40.00
Industrial Ovens	\$40.00
Lumber Yard and Woodworking Plants	\$40.00
Fueled Auto or Equipment Assembly Buildings	\$40.00
LP Gas	\$40.00
Magnesium	\$40.00
Miscellaneous Combustible Storage	\$40.00
Open Burning	\$40.00
Open Flames or Torches	\$40.00
Open Flames or Candles	\$40.00
Organic Coatings	\$40.00
Places of Assembly	\$40.00
Private Fire Hydrants	\$40.00
Pyrotechnic Special Effects Materials	\$40.00
Pyroxylin Plastics	\$40.00
Refrigeration Equipment	\$40.00
Repair Garages and Service Stations	\$40.00

Rooftop Heliports	\$40.00
Spraying or Dipping	\$40.00
Storage of Scrap Tires and Tire Byproducts	\$40.00
Temporary Membrane Structures, Tents/Canopies	\$40.00
Tire-Rebuilding Plants	\$40.00
Waste Handling	\$40.00
Wood Products	\$40.00

CONSTRUCTION PERMITS. (No Final Inspection Fee for construction permits)

Description	Permit	Re-Inspection	Additional Inspection
Automatic Fire Sprinkler/Extinguish System	\$150.00	\$0.00	\$100.00
Battery Systems	\$150.00	\$0.00	\$100.00
Compress Gases	\$150.00	\$0.00	\$100.00
Cryogenic Fluids	\$150.00	\$0.00	\$100.00
Fire Alarm & Detection System & Related Equipment	\$150.00	\$0.00	\$100.00
Fire Pump & Related Equipment	\$150.00	\$0.00	\$100.00
Flammable & Combustibles	\$150.00	\$0.00	\$100.00
Hazardous Materials	\$150.00	\$0.00	\$100.00
Industrial Ovens	\$150.00	\$0.00	\$100.00
Private Fire Hydrants	\$150.00	\$0.00	\$100.00
Spraying & Dipping	\$150.00	\$0.00	\$100.00
Stand Pipe Systems	\$150.00	\$0.00	\$100.00
Tank Install/Removal/Piping	\$150.00 per tank	\$0.00	\$100.00
Temporary Membrane Structures, Tents & Canopies	\$150.00	\$0.00	\$100.00

Plan Review Fees:

Plans up to 5,000 square feet	\$100.00
Plans 5,001 to 10,000 square feet	\$150.00
Plans 10,001 to 25,000 square feet	\$200.00
Plans 25,001 and over	\$250.00
Site Plan Review	\$75.00
Fire Alarm & Detection System & Related Equipment	\$50.00 + \$2.00 per initiating device
Automatic Fire Sprinkler/Extinguish System	\$50.00 + \$2.00 per head/nozzles

VIOLATIONS.

Category I Violation. A Category I violation is any violation of the Fire Prevention Ordinance which causes a fire resulting in damage to property or personal injury; which is a contributing factor to a fire resulting in damage to property or personal injury; or which aggravates the damage to property or personal injury caused by the fire; provided that the kindling of a bonfire or outdoor rubbish fire in violation of Section 5 of Volume V of the Fire Code Prevention Code is not a Category I violation if the fire does not spread or cause personal injury or damage to property other than the bonfire material or outdoor rubbish being burned. The civil penalty for a Category I violation \$1000.00

Category II Violation. A Category II violation are Life Safety violations of North Carolina Fire Prevention Code and Section 18-2 of the Town of Spring Lake Code of Ordinance. The civil penalty for a Category II Violation\$500.00

Category III Violation. A Category III violation is a failure to obtain required construction permits under the North Carolina Fire Prevention Code and section 18-28 of the Town of Spring Lake Code of Ordinances. The civil penalty for a Category III violation.....\$250.00

Category IV Violation. A Category IV violation is the failure to obtain a valid operational permit under the North Carolina Fire Prevention Code and section 18-28 of the Town of Spring Lake Code of Ordinances. The civil penalty for a Category IV violation.....\$150.00

Category V Violation. A Category V violation is open burning of materials without a valid permit required by the North Carolina Fire Prevention code and section 18-25 of the Town of Spring Lake Code of Ordinances and materials not authorized under the valid permit. This civil penalty for a category V violation.... \$125.00

Category VI Violation A Category VI violation is any violation of the Fire Prevention Ordinance which is not coincidentally a Category I, II, III, IV, or V violation. The civil penalty for ac Category VI violation.....\$100.00

Miscellaneous Schedule of Fees

Administrative fee	\$ 30.00
Convenience Fee: All Credit Card Transactions and Online Transactions	\$ 4.50 per transaction
Copies of Non-Public Records	\$ 0.25 per page
Copies of Public Records	
Black and White	
8.5 x 11	\$ 0.25
8.5 x 14	\$ 0.30
11 x 17	\$ 0.50
Color	
8.5 x 11	\$ 0.30
8.5 x 14	\$ 0.35
11 x 17	\$ 0.55
Motor Vehicle Tax-NCGS §20-97(b)	\$ 5.00
Returned Check Fee	<u>\$ 40.00</u>
Tax Rate	\$ 0.741 per \$100 of valuation
Cumberland Parks and Recreation Interlocal Agreement	\$ 0.05 per \$100 of valuation
Engraved Brick for Veterans Memorial Park (N. Main St/Ruth St.)	Vendor Price
Special Event Permit	\$ 100.00
Special Event Vendor Fee	<u>\$ 50.00</u>
Special Event Vendor Food Truck Fee Adopt a Street Sign (per sign)	<u>\$ 75.00</u> \$ 150.00
Military Banner Program (Plus Administrative Fee added 2/6/24)	Vendor Price

Planning Department Schedule of Fees

Technology Fee – Each sign permit will be assessed a \$10.00 technology fee, which is non-refundable

Site Inspection Fee	\$ 50.00 (Commercial)
Site Reinspection Fee	<u>\$ 50.00</u> (Commercial)

Site Plan Review Fee (Civil Drawings):

New Residential- One- and two-family dwellings	\$ 200.00
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All Subdivision; Group developments; All Commercial Developments	\$ 550.00
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*Individual residential plot plans are exempt due to the lots are reviewed within the subdivision review.

Right of Way Encroachment Review Fee) (<u>small cell antenna, wireless communications facility tower</u>)	\$ 200.00
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Yard Sale Permit	\$ 10.00
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Zoning Permit	\$ 60.00
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(Commercial Zoning Permits are issued per tenant and Residential Zoning Permits are issued per building.) Inspections beyond the third inspection are subject to \$40.00 re-inspection fees.

Zoning Verification Letter Request	\$ 30.00
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Zoning Violation Per day (Per Ordinance Sec. 42-371)	\$ <u>500.00</u> Update Ordinance (Updated 8/25/25)
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Driveway Permits (Commercial & Industrial) & Residential	\$ 50.00
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Sign Permit	\$ 120.00 (Updated 8/11/25)
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Police Department Schedule of Fees

CITATIONS-

Police may issue citations as prescribed in Town of Spring Lake Code of Ordinances or other relevant Of Cumberland County or the State of North Carolina.

TAXICAB CERTIFICATES.

The owner or operator of each taxicab shall obtain a certificate to operate a vehicle within the Town limits. Per vehicle, per year..... \$17.50

The operator or driver of each taxicab shall obtain a permit from the Police Department to operate a vehicle within the corporate limits of the Town. Per vehicle, per year..... \$10.00

WRECKER FEES.

The owner of wrecker service shall be charged for each vehicle that they are called to pick up during their rotation for the Town. Per vehicle..... \$5.00

MISCELLANEOUS PERMIT FEES

Peddler. Engaging in the business of traveling from place to place with an inventory of goods, selling the goods at retail or offering the goods for sale at retail, and delivering the identical goods that are carried with the person Prior approval by the Police Department must be obtained\$25.00
G.S. 160A-211

Beggar. Engaging in the act of begging in a public place or on a public street..... \$15.00

Seasonal Merchant. Engaging in the business of seasonal merchant as defined as a “merchant, other than a merchant with an established retail store in the town who transports an inventory of goods to a building, vacant lot, or other location in the town and who, at that location, displays the goods for sale and sells the goods at retail or offers the goods for sale at retail”. Any merchant who sells goods, other than farm products, in the town for less than six consecutive months is considered a seasonal merchant unless he stopped selling goods because of his death or disablement, the insolvency of his business, or destruction of his inventory by fire or other catastrophe. Prior approval by the Police Department must be obtained..... \$25.00

HAZARDOUS MATERIAL EMERGENCY AND SPECIAL EVENTS (Parades & Demonstrations)

Equipment:

Response Recovery costs based on FEMA reimbursement rate schedule, or at a minimum of \$175 per hour per unit.
Materials, Equipment replaced at cost.

Personnel:

Minimum of Two (2) Hours and \$50.00 for each hour increment beyond the 2-hour minimum for Public Safety and Public Works personnel.

Sanitation Schedule of Fees

RESIDENTIAL

Solid Waste Availability Fee	\$ 384.00 annually
Litter Control Fee	\$ 12.00 annually

COMMERCIAL/MOBILE HOME PARKS

Solid Waste Collection Fee (LIMITED 1 GARBAGE AND 1 RECYCLING RECEPTACLE) no Bulk Pick-up	\$ 384.00 annually
Litter Control Fee	\$ 12.00 annually.
Administrative Fee for Quarterly Payments	\$ 5.00 per quarter

Owners of improved residential property will be assessed the Solid Waste Availability Fee on per residential unit, per container unit basis.

The residential solid waste availability fee shall be billed on an annual basis and shall be payable in the same manner as ad valorem property taxes. Upon non-payment of the residential solid waste availability fee, the fee assessed herein may be collected in the manner by which delinquent ad valorem property taxes are collected.

The commercial solid waste collection fee shall be billed on an annual basis and shall be payable by the tenth day of July. If not paid by the twentieth day of July, service will be discontinued until payment is made in full. Commercial solid waste customers may elect to pay for services on a quarterly basis. If that choice is made, the fee will be due by the tenth day of the first month of each quarter. If not paid in full by the twentieth day of the first month of each quarter, then service will be discontinued until payment is made in full. An administrative fee will be assessed for the convenience of paying quarterly.

Non-Participant Bulk Collection Fee	
Minimum Charge (2 hours)	\$ 345.00
Half Day	\$ 690.00
Full Day	\$ 1,380.00

This fee will apply to individuals or corporations who do not currently participate in the Town's solid waste collection program and are not paying the annual solid waste collection fee. Each job will be assessed a minimum charge (2 hours) that is payable in advance. Individuals requesting this service shall be required to complete an application for service with the Revenue Collection Division. Upon making payment to the Revenue Collection Division, a work order will be

completed and forwarded to the Sanitation Department for inclusion in their weekly collection route. Should the job require more than two hours, the individual or corporations shall be billed for the additional charges. Charges will not be prorated. If a job takes more than two hours but less than a half day, the half day charge will apply. Conversely, if a job takes more than a half day, the full day charge will apply. No collections will be scheduled until the minimum fee is paid. The Town will utilize any and all collection methods available to them to collect any debt owed from this service, to include the NC Debt Set-Off Program.

Storm Water Schedule of Fees

STORMWATER FEES.

Storm water fees are based on the square footage of impervious surface in a property (structures and paved/impervious surfaces), and are calculated according to the equivalent residential unit (ERU = 2266 square feet) of the property.

Residential Unit	\$ 5.00	per ERU x 12 = \$60 annually
Commercial Unit	\$ 6.00	per ERU

STORMWATER PERMIT FEES AND INSPECTION FEES.

Effective June 11, 2007, Stormwater permits and annual inspections are required for all new development. Stormwater permit fees include the submission of the Stormwater permit and the plan review for each new development. Property owners or other responsible parties will ensure that an annual inspection is performed. If a property owner fails to obtain an annual inspection, the Town will inspect the property and the property owner will be responsible for the inspection fee.

Type	Disturbance	Rates
All	< 1 acre	25.00 watershed and existing water way review inc permit
All	> acre < 24% BUA	50.00 watershed and existing water way review inc permit
All	> 1 acre & > 24.01% BUA	300.00 + 15.00 per lot with 2 plan reviews
Annual Inspection of SCM	Each SCM	1000.00
Reinspection of SCM	Each SCM	1000.00
Additional plan reviews (3+)		75.00 each
Final built plan review and approval		75.00

Violation	Fines	
Illicit Discharge liquids < 5gal or other domestic substances	Up to 100.00 per day	Homes, small businesses, accidental spills and discharges of regular domestic chemicals that are reported.
Illicit discharges liquids > 5gal or hazardous/industrial inc any amount of oil, gas, other VOCs.	Up to 1000.00 per day	Repeat offenders up to 10,000 per day (repeat offenders = 3 or more different spill events)
Illicit connections	First 500.00	Repeat (2 nd +) 1000.00 + costs to repair
Post Construction	Up to 5000 per day	500 – 5000 depending on severity of violation
Annual SCM inspections	Due at end of anniversary month- late fees start 30 days later.	Day 30-44 late = 1000 per day 45-60 2500 per day 61 + 5000 Per day 75 + lien on property

REFUNDS.

Property owners or any other responsible party may request a refund for any Storm water permit fees that have been submitted on their behalf within thirty (30) days of the submission of the permit and remittance of the fee.

Water and Sewer Schedule of Fees

ADJUSTMENT POLICY.

When requested, leak and break adjustments may be granted. Customers are allowed adjustments to utility bills once per calendar year and may be granted by the revenue supervisor. Additional adjustment requests shall only be authorized by the town manager upon a review of the customer's account and the circumstances surrounding the adjustment request. The town may refuse to make adjustments if the property owner does not take appropriate actions to correct plumbing problems or has reoccurring plumbing problems. You must provide the Town with a statement of repair from a licensed plumber. In the event that the resident or landlord repairs the leak, a receipt showing the purchase of plumbing supplies and a statement from the individual who actually made the repair must be provided to the Town.

DELINQUENT ACCOUNT POLICY.

Meters are read and bills are calculated on a monthly basis. Bills are mailed by the third day of each month. Account balances are due and payable on the tenth (10th) day of the month.

An account is considered delinquent if payment is not received by the due date. If account balances are not paid by the close of business on the eighteenth (18th) day of the month, a \$25.00 late fee may be assessed to each account. In the instance the due date occurs on a weekend day or holiday, the late fee will be applied after close of business on the following business day. Payments received after this time, whether in person, by mail, or in the drop-box will still be deemed past due.

If account balance remains unpaid following the close of business on the twenty-fifth (25th) day of the month, service is subject to be disconnected. Accounts with a balance of twelve dollars and fifty cents (\$12.50) or less will not be subject to disconnection. See the Town's Ordinance on delinquency for more information. The reconnect fee and account balance must be paid in full before service is reconnected. [** \(Need to change amount in ordinance\)**](#)

The Department may attempt a call using our automated notification system to a home number provided by the customer alerting the customer as to the planned date of disconnection. It is the responsibility of the account holder to ensure that all information, including telephone numbers, is accurate and current.

PREPAY WATER/SEWER ACCOUNTS.

Any customer on the cutoff list for a 3rd time, in any 12-month period, will be required to prepay their water and sewer bill each month, for the next 12-month period. Prepayment for each month will be equal to the average usage of the last 6 months of water bills, rounded up to the nearest \$10.00.

RETURNED CHECK POLICY.

In the event that the Town receives a return check on an account, the return check fee of \$40.00 will be added to the account. Should the account remain unpaid on the eighteenth (18th) day of the month or the account fall in delinquent status due to the return check, the account will be assessed a late fee and be subject to disconnection. Upon receipt of a returned check, the Town shall mail notification to the customer of the return, note the date that the customer must bring their account current, and the balance due on the account. If an account incurs three return checks, the account shall be placed on a “cash only” status.

UTILITY DEPOSITS.

All customers shall submit an application for new utility service. Individual customers should present a valid identification and social security card. Individual deposits are refundable and will transfer from a location within the Town’s jurisdiction to another location within the Town’s jurisdiction. Once individual water service is terminated, the deposit will be applied to the individual customers account balance and any credit balance in excess of \$3.00 will be refunded to the individual customer. Any final bill with a balance due to the Town less than \$3.00 will not be billed to the individual customer.

The following deposits shall apply to residential and commercial utility accounts: Residential

\$200.00

Commercial \$200.00-\$2,500.00 (Depends on meter size)

Managers of multiple residential units may request the establishment of corporate accounts. These accounts would be covered under a master deposit established by the management and will be based on the number of units under their direct control.

Deposit Type	Amount
Individual – Commercial	\$ 150.00
Corporate – 2 – 50 units	\$ 1,500.00
Corporate – 51 – 100 units	\$ 2,000.00
Corporate – 101 – 200 units	\$ 2,500.00
Corporate – 201 – 300 units	\$ 3,000.00
Corporate – 301 – 400 units	\$ 3,500.00
Corporate – 401 – 500 units	\$ 4,000.00

RATES.

Water is assessed a flat rate and is metered at the first gallon of usage. Sewer is assessed a flat rate and is metered at the first gallon of usage. Pursuant to the Water Sewer Ordinance the sewer flat rate is charged to those accounts that sewer is available. Rates for customers who reside outside the corporate limits of the Town of Spring Lake will be double. **Rates are per thousand gallons used.**

Water and Sewer Rates	Per 1,000 Gallons	Water Inside	Sewer Inside	Water Outside	Sewer Outside
Minimum	Flat Rate	\$ 10.64	\$ 20.23	\$ 21.28	\$ 40.46
Tier 1	0 - 3000	\$ 9.42	\$ 9.08	\$ 18.84	\$ 18.16
Tier 2	3001 - 6000	\$ 10.60	\$ 10.19	\$ 21.20	\$ 20.38
Tier 3	6001 -9000	\$ 11.78	\$ 10.99	\$ 23.56	\$ 21.98
Tier 4	Over 9000	\$ 12.96	\$ 12.13	\$ 25.92	\$ 24.26

Monthly Bill Inside		Water	Sewer	Total
Minimum Bill Inside	0 gallons	\$ 10.64	\$ 20.23	\$ 30.87
Inside	1000 gallons	\$ 20.06	\$ 29.31	\$ 49.37
Inside	2000 gallons	\$ 29.48	\$ 38.39	\$ 67.87
Inside	3000 gallons	\$ 38.90	\$ 47.47	\$ 86.37
Inside	4000 gallons	\$ 49.50	\$ 57.66	\$ 107.16
Average Bill Inside	5000 gallons	\$ 60.10	\$ 67.85	\$ 127.95
Inside	10000 gallons	\$ 119.00	\$ 123.14	\$ 242.14

Water Bulk Rates-Rates are per thousand gallons used.

Water Bulk	FY 25	
	Minimum Billing 750,000	
Teir 1	750,000-2,100,000	\$ 4.14 \$ 5.08 (Updated 8/11/25)
Teir 2	2,100,001+	\$ 4.40 \$ 5.08 (Updated 8/11/25)

The Board of Commissioners reserves the right to adjust the bulk water rate at any time in response to rate increases implemented by either the Fayetteville Public Works Commission or Harnett Regional Water.

Service Fees – Service fees are not refundable.

Cut On Fee-	\$ 40.00
Transfer Fee	\$ 20.00
Emergency Service/After Hours Fee	\$ 50.00
Illegal Cut on Fee (Tampering Fee) Fee	\$ 200.00 plus the cost of any repair materials Inspection Cost + 15%
Irrigation Meter Seasonal Cut Off	\$ 15.00
Late Penalty	\$ 25.00
Meter Test Fee	\$ 25.00
Disconnect/Reconnect Fee	\$ 50.00
Septic Hauler Fee	\$ 0.033 per gallon
Temporary Service Fee (<i>Maximum 30 days</i>)	\$ 25.00
Water Sample Test Fee – Fee will be based on cost of test and will be provided prior to testing.	

UTILITY CONNECTION FEES.

The fee structure for connecting onto the Town of Spring Lake utility system may include any of the following charges:

Tap Fees

Tap Fees allow the customer the opportunity to connect to the town’s water / sewer system. These fees cover the costs associated with installing a tap onto the town’s utility lines.

RESIDENTIAL

TAP FEES	Size	FY 25
Water	3/4" Fee	\$ 1,318.00
	1" Fee	\$ 1,448.00
Sewer	4" Fee	\$ 1,533.00
	6" Fee	\$ 2,374.00

Commercial water sewer taps are charged at cost. Please contact Spring Lake Water Department to obtain an estimate. Typical turnaround is 4-5 weeks for tap installation. The Developers may also contract with a licensed utility contractor to install water and sewer taps in accordance with the Town of Spring Lake standards and specifications.

System Development Fees

Residential (to include Mobile Homes):

1 Bedroom	\$ 350.00
2 Bedroom	\$ 500.00
3 Bedroom	\$ 625.00
Additional Bedrooms Add	\$ 200.00 each

Commercial:

Multiplex / Apartment / Condominium / Townhouse / Hotel – Motel / Bed & Breakfast (and like buildings)

2 to 50 Bedrooms	\$ 200.00 per bedroom
51 to 100 Bedrooms	\$ 175.00 per bedroom
101 to 200 Bedrooms	\$ 150.00 per bedroom
201 + Bedrooms	\$ 125.00 per bedroom

Restaurants* (as defined by primary occupancy)

0 to 20 Seats	\$ 1,000.00
21 to 50 Seats	\$ 1,500.00
50 + Seats	\$ 2,000.00

*All other types (curb service / vending / etc.) will be assessed by amount requested on Fast Track Flow Allocation request at the rate of \$2.50 per 120 gallons (covers both water and sewer).

Multi Use (retail outlets)

< 5000 square feet	\$ 100.00 / 1000	or any portion thereof
> 5000 but < 25000 square feet	\$ 90.00 / 1000	or any portion thereof
> 25000 square feet	\$ 75.00 / 1000	or any portion thereof

Factories

Based on projected full employment	\$ 75.00 per employee
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Laundries

\$ 50.00 per machine

Bars (as defined by primary occupancy)

Based on maximum allowable occupancy	\$ 50.00 per patron
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Camps (based on maximum occupancy)

With Central Bathhouse	\$ 25.00 each person
RV park	\$ 50.00 per space

Office space		
Based on projected full employment	\$ 60.00	per employee
Nursing Homes	\$ 200.00	per bedroom
Service Stations / Repair shops	\$ 250.00	per bay
Car Washes		
With water re-use technology	\$ 100.00	per bay
Without water re-use technology	\$ 250.00	per bay
Swimming Pools / Aquatic Parks		
Single Family (Water only fees – no sewer assessment)		
Under 10,000 gallons	\$ 25.00	
10,001 to 20,000 gallons	\$ 50.00	
Over 20,000 gallons	\$ 75.00	
Multifamily / public (covers both water and sewer)		
Under 20,000 gallons	\$ 50.00	
20,001 to 30,000 gallons	\$ 100.00	
Over 30,000 gallons	\$ 150.00	
Private Schools / Training Facilities / Daycare		
Based on maximum allowable occupancy	\$ 25.00	per student

At the discretion of the Town of Spring Lake additional supporting documentation (such as actual flow / flow restriction devices / engineering reports) may be submitted to mitigate fees. Based on the information submitted to the Board, further determination may be considered as to a specific project or development.

If you are required to get a water and/or sewer extension permit from NC DENR the Town will require that you extend the service(s) to the boundaries of the property. If you choose to have the Town do this work it will be billed at current prices (quote upon request).

Tap fees are applied if the Town has (or will) install(ed) the service(s) to the property. If you connect to the existing service line at your own expense, no tap fee is assessed.

(FINANCE)

Beer and Wine Licenses – Annual, from July 1 to June 30

Beer Dealers (Wholesale)	\$37.50	Set by State
Wine Dealers (Wholesale)	\$37.50	Set by State
Beer and Wine Dealers (Wholesale)	\$62.50	Set by State
Beer Dealers (retail, on premises)	\$15.00	Set by State
Beer Dealers (retail, off premises)	\$ 5.00	Set by State
Wine Dealers (retail, on premises)	\$15.00	Set by State
Wine Dealers (retail, off premises)	\$10.00	Set by State