

2024 Annual Drinking Water Quality Report

Town of Spring Lake

Water System Number: 03-26-020

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about your source(s) of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies. **If you have any questions about this report or concerning your water, please contact Deanna Rosario at 910-985-1819. We want our valued customers to be informed about their water utility.**

What EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

The water that is used by this system is **surface water** and is purchased from Fayetteville Public Works Commission and Harnett Regional Water.

Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environmental Quality (DEQ), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source Town of Spring Lake was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Cape Fear River	Moderate	September 2020
Glenville Lake	Higher	September 2020

The complete SWAP Assessment report for Spring Lake as well as Fayetteville Public Works Commission and Harnett Regional Water may be viewed on the Web at: <https://www.ncwater.org/?page=600> Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this website may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to swap@deq.nc.gov. Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report, please contact the Source Water Assessment staff by phone at (919) 707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area.

Help Protect Your Source Water

Protection of drinking water is everyone’s responsibility. You can help protect your community’s drinking water source(s) in several ways: (examples: dispose of chemicals properly; take used motor oil to a recycling center, volunteer in your community to participate in group efforts to protect your source, etc.).

Important Drinking Water Definitions:

- ***Not-Applicable (N/A)*** – Information not applicable/not required for that particular water system or for that particular rule.
- ***Non-Detects (ND)*** - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.
- ***Action Level (AL)*** - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- ***Treatment Technique (TT)*** - A required process intended to reduce the level of a contaminant in drinking water.
- ***Maximum Residual Disinfection Level (MRDL)*** – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- ***Maximum Residual Disinfection Level Goal (MRDLG)*** – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- ***Locational Running Annual Average (LRAA)*** – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.
- ***Running Annual Average (RAA)*** – The average of sample analytical results for samples taken during the previous four calendar quarters.
- ***Maximum Contaminant Level (MCL)*** - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- ***Maximum Contaminant Level Goal (MCLG)*** - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Water Quality Data Tables of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The tables below list all the drinking water contaminants that we detected in the last round of sampling for each particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2024.** The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Lead and Copper Contaminants

Contaminant (units)	Sample Date	Your Water (90 th Percentile)	Number of sites found above the AL	Range Low High	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	9/2024	.105	0	0.056-0.2120	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	9/2024	0	0	0-8.0	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

The table above summarizes our most recent lead and copper tap sampling data. If you would like to review the complete lead tap sampling data, please email us at drosario@townofspringlake.com.

We have been working to identify service line materials throughout the water system and prepared an inventory of all service lines in our water system. To access this inventory, please email drosario@townofspringlake.com.

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. **Town of Spring Lake** is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact [Deanna Rosario at 910-850-4348. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Total Trihalomethanes (TTHM) and Haloacetic Acids (five) (HAA5)

Disinfection Byproduct	Year Sampled	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
TTHM (ppb)	2024	N	52.2575	8.085	60.8	N/A	80	Byproduct of drinking water disinfection
HAA5 (ppb)	2024	N	27.75	16	34.0	N/A	60	Byproduct of drinking water disinfection

Disinfectant Residuals Summary

	MRDL Violation Y/N	Your Water (RAA)	Range		MRDLG	MRDL	Likely Source of Contamination
			Low	High			
Chlorine (ppm)	N	1.51	0.0	3.0	4	4.0	Water additive used to control microbes
Chloramines (ppm)	N	2.32	0.0	5.6	4	4.0	Water additive used to control microbes

Since the Town of Spring Lake purchases water from Fayetteville PWC and Harnett Regional Water the following data is a copy of their CCR's for 2024.

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

TOWN OF SPRING LAKE HAS NOT MET MONITORING REQUIREMENTS

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the compliance period specified in the table below, we did not monitor or test for the contaminants listed and therefore cannot be sure of the quality of your drinking water during that time.

CONTAMINANT GROUP**	FACILITY ID NO./ SAMPLE POINT ID	COMPLIANCE PERIOD BEGIN DATE	NUMBER OF SAMPLES/ SAMPLING FREQUENCY	WHEN SAMPLES WERE OR WILL BE TAKEN (Water System to Complete)
DI	D01 / 009	9-1-2024	10 SAMPLES / MONTH	Samples were taken in October 2024

** See back of this notice for further information on contaminants.

What should I do? There is nothing you need to do at this time.

What is being done? We only took 9 of 10 samples for chlorine in September 2024. Procedures have been updated to make sure samples are not missed in the future.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

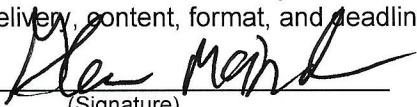
Responsible Person Glenn McFadden	System Name Town of Spring Lake	System Address (Street) 720 Tuscarora Dr
Phone Number 910-890-3207	System Number NC 03-26-020	System Address (City/State/Zip) Spring Lake, NC 28390

Violation Awareness Date: 12-18-24

Date Notice Distributed: 06-18-2024 **Method of Distribution:** CCR

Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumers in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator:  Glenn McFadden 6-18-24
(Signature) (Print Name) (Date)

Contaminant Group List

(AS) Asbestos - includes testing for Chrysotile, Amphibole and Total Asbestos.

(BA) Total Coliform Bacteria – includes testing for Total Coliform bacteria and Fecal/*E.coli* bacteria. Testing for Fecal/*E.coli* bacteria is required if total coliform is present in the sample.

(BB) Bromate/Bromide – includes testing for Bromate and/or Bromide.

(CD) Chlorine Dioxide/Chlorite – includes testing for Chlorine Dioxide and/or Chlorite.

(DI) Disinfectant Residual must be tested with the collection of each compliance bacteriological sample, at the same time and site.

Fecal Indicators – includes *E.coli*, enterococci or coliphage.

(HAA5)- Haloacetic Acids - include Monochloroacetic Acid, Dichloroacetic Acid, Trichloroacetic Acid, Monobromoacetic Acid, Dibromoacetic Acid.

(IOC) Inorganic chemicals - include Antimony, Arsenic, Barium, Beryllium, Cadmium, Chromium, Cyanide, Fluoride, Iron, Manganese, Mercury, Nickel, pH, Selenium, Sodium, Sulfate, and Thallium.

(LC) Lead and Copper are tested by collecting the required number of samples and testing each of the samples for both lead and copper.

(NT) Nitrate/ (NI) Nitrite – includes testing for nitrate and/or nitrite.

(RA) Radionuclides - includes Gross Alpha, Radon, Uranium, Combined Radium, Radium 226, Radium 228, Potassium 40 (Total), Gross Beta, Tritium, Strontium 89, Strontium 90, Iodine 131, and Cesium 134.

(SOC) – Synthetic Organic Chemicals/Pesticides – include 2,4-D, 2,4,5-TP (Silvex), Alachlor, Atrazine, Benzo(a)pyrene, Carbofuran, Chlordane, Dalapon, Di(2-ethylhexyl)adipate, Di(2-ethylhexyl)phthalate, Dibromochloropropane (DBCP), Dinoseb, Endrin, Ethylene dibromide (EDB), Heptachlor, Heptachlor Epoxide, Hexachlorobenzene, Hexachlorocyclopentadiene, Lindane, Methoxychlor, Oxamyl(vydate), PCBs, Pentachlorophenol, Picloram, Simazine, Toxaphene.

(TOC) - Total Organic Carbon - includes testing for Alkalinity, Dissolved Organic Carbon (DOC), Total Organic Carbon (TOC) and Ultraviolet Absorption 254 (UV254). Source water samples must be tested for both TOC and Alkalinity. Treated water samples must be tested for TOC. Source water samples and treated water samples must be collected on the same day.

(TTHM) - Total Trihalomethanes - include Chloroform, Bromoform, Bromodichloromethane, and Dibromochloromethane.

(VOC) - Volatile Organic Chemicals - include 1,2,4-Trichlorobenzene, Cis-1,2-Dichloroethylene, Xylenes (Total), Dichloromethane, o-Dichlorobenzene, p-Dichlorobenzene, Vinyl Chloride, 1,1,-Dichloroethylene, Trans-1,2,-Dichloroethylene, 1,2-Dichloroethane, 1,1,1-Trichloroethane, Carbon Tetrachloride, 1,2-Dichloropropane, Trichloroethylene, 1,1,2-Trichloroethane, Tetrachloroethylene, Chlorobenzene, Benzene, Toluene, Ethylbenzene, and Styrene.

(WQP) Water Quality Parameters (for Lead and Copper Rule) - includes Calcium, Orthophosphate (as PO₄), Silica, Conductivity, pH, Alkalinity and Water Temperature.

Instructions for Completing the Notice/Certification Form & for Performing Public Notice for Tier 3 Monitoring Violations

- Complete ALL the missing information on the “Notice to the Public.”** (Note: Under the section of the notice entitled “What is being done?” describe corrective actions you took, or are taking. You may choose the appropriate language below, or develop your own:
 - We have since taken the required samples, as described in the last column of the table above. The sample results showed we are meeting drinking water standards.
 - We have since taken the required samples, as described in the last column of the table above. The sample for [contaminant] exceeded the limit. [Describe corrective action; use information from public notice prepared for violating the limit.]
 - We plan to take the required samples soon, as described in the last column of the table above.
- Provide public notification to your customers as soon as reasonably possible after you learn of the violation as follows:**

Community systems must use one of the following:

- Hand or direct delivery
- Mail, as a separate notice or included with the bill

For community systems, this notice is appropriate for insertion in an annual notice or the Consumer Confidence Report (CCR), as long as public notification timing and delivery requirements are met [CFR 141.204(d)].

Non-community systems must use one of the following:

- Posting in conspicuous locations
- Hand delivery
- Mail

For non-community systems, if you post the notice, it must remain posted as long as the violation or situation persists; in no case should the notice be posted less than 7 days, even if the violation is resolved. [CFR 141.204(b)].

(Note: **Both** community and non-community systems must use *another* method reasonably calculated to reach others **IF** they would not be reached by one of the required methods listed above [CFR 141.204(c)]. Such methods could include newspapers, e-mail, or delivery to community organizations.

- Both sides of this public notice/certification MUST be delivered to the persons served by the water system** in order for your customers to have access to the required **Contaminant Group List**.
- If you mail, post, or hand deliver, print your notice on letterhead, if available.
- Notify new billing customers or units prior to or at the time their service begins.
- Provide multi-lingual notifications if 30% of the residents served are non-English speaking.

- Should you decide not to use this enclosed notice and develop your own version instead, the mandatory language in ***bold italics*** may not be altered and you MUST include the ten required elements listed in CFR 141.205. A separate Public Notification Certification Form that is available on our web site or the certification located at the bottom of the sample notice provided MUST also be submitted.
3. After issuing the “Notice to the Public” to your customers, sign and date the “Public Notification Certification” at the bottom of the notice. Mail the completed public notice/certification form to the Public Water Supply Section, ATTN: Public Notification Rule Manager, 1634 Mail Service Center, Raleigh, NC 27699-1634 within ten days after issuing the notice [CFR 141.31(d)]. Keep a copy for your files.

(1/2013)

NOTICE TO THE PUBLIC – Reporting Violation

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Reporting Requirement(s) Not Met for TOWN OF SPRING LAKE

We are required to report the results of monitoring of your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During the monthly compliance period beginning 9-1-2024, we did not report the results of monitoring for Total Coliform (routine sample) within the required timeframe.

Our system failed to notify the state drinking water program as required by 10-10-2024. Although public health was not impacted, as our customers, you have a right to know what happened and what we did to correct the situation.

What should I do?

There is nothing you need to do at this time. You do not need to boil your water or take other actions.

What is being done?

While we did not notify the state as quickly as we should have, we have updated procedures so that routine total coliform samples are taken on time each month. We are no longer in violation.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Glenn McFadden	System Name Town of Spring Lake	System Address (Street) 720 Tuscarora Dr
Phone Number 910-890-3207	System Number NC 03-26-020	System Address (City, State, Zip) Spring Lake, NC 28390

Notice of Violation Date: 12-18-2024

Date Notice Distributed: 06-18-2024

Method of Distribution: CCR

Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumer in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: _____

(Signature)

Glenn McFadden

(Print Name)

6-18-24

(Date)



2024

Annual Drinking Water Quality Report

Fayetteville Public Works Commission

Water System Number: NC 03-26-010



Meeting Standards. Surpassing Expectations.

At PWC, we care deeply about the quality of the water we provide for our customers, and we're proud of the exceptional standards we maintain. Each year we publish a "Water Quality Report" with the results of testing we are required to perform. You can find full details of this report on our website at www.FayPWC.com/Water-Quality-Report.

However, we don't test our water just because we "have to." It's part of our unparalleled commitment to provide you with the highest quality drinking water that meets and surpasses regulatory requirements.

Above and Beyond

PWC is proud to be a charter member of the national Partnership for Safe Water. We were the first utility in North Carolina to earn the Environmental Protection Agency (EPA) Director's Award for water treatment, recognizing our extra efforts in providing clean and safe drinking water that exceeds federal drinking water standards. PWC has received this prestigious recognition for 24 consecutive years.

In 2011, PWC became a charter member of the Partnership for Safe Water Distribution System Optimization Program. This program focuses on the operation and maintenance of water treatment facilities, water mains and storage tanks. In 2014, when we completed the 18-month self-assessment phase of the program, we were among the first utilities in the country to be recognized for this achievement.

In 2024, PWC was recognized with the Gold Award for Exceptional Utility Performance by the Association of Metropolitan Water Agencies. PWC was one of five utilities in the nation recognized for this prestigious award in 2024.

10 Billion Gallons. 150,000 Tests.

To make sure your drinking water is clean and safe, PWC's two Water Treatment Facilities – P.O. Hoffer and Glenville Lake – use advanced technology and proven methods to process the water we provide. In 2024, we treated over 10 billion gallons of water for our customers! To ensure strict compliance with EPA regulations and to ensure the safety of the water we provide, we continuously monitor our water quality by performing more than 150,000 tests a year.

Where Your Water Comes From

All of the water treated by PWC is "surface water." The water processed at our P.O. Hoffer Water Treatment Facility comes from the Cape Fear River. Water processed at our Glenville Lake Facility comes from the Cape Fear River, Big Cross Creek and the Little Cross Creek Watershed, which contains four bodies of water used for water storage: Bonnie Doone Lake, Kornbow Lake, Mintz Pond and Glenville Lake. Both of our treatment facilities provide water to our general distribution system, so the water you drink is a blend of water we process from these sources.



How is Your Water Treated?

While the treatment process varies slightly at our two water treatment facilities, the basic steps are similar.

The Disinfection Method

PWC uses chloramination as our main disinfectant. Chloramine inactivates and prevents pathogen growth in our system by utilizing both ammonia and chlorine. Ammonia is added to the water at a carefully controlled level, and the chlorine and ammonia react chemically to produce chloramines. This method inactivates the COVID-19 virus, as well as other coronaviruses.

Chloraminated water is perfectly safe for drinking, cooking, bathing and other daily water uses. There are, however, two groups of people who need to take special care with chloraminated water: customers who use drinking water for kidney dialysis machines and fish owners. For more information on chloramination, including special precautions these special groups should take, contact PWC. As an extra measure of safety, the North Carolina Department of Environmental Quality (NCDEQ) requires all water systems using chloramination to suspend the addition of ammonia for a one-month period each year. We do this each March to prevent any biological growth and nitrification from occurring in the water distribution system.

The Treatment Process

PWC operations and maintenance staff at our facilities are committed to providing safe, high quality drinking water for our customers. When raw surface water enters the facility, ferric sulfate is added, causing small particles to adhere to one another. This makes the particles heavy enough to settle out of the water in a sedimentation basin. The water is then filtered through sand and anthracite to remove any remaining fine particles. Ammonia and chlorine are added to kill harmful bacteria, protozoans and viruses. Lime or caustic soda and a corrosion inhibitor are added to minimize the potential for dissolving the lead solder used on copper piping in older household plumbing. Fluoride is added as an aid in preventing tooth decay. Both facilities also add powdered activated carbon to reduce substances that produce unpleasant tastes and odors. Treated water proceeds through a series of pumps and storage facilities before being delivered to your home.

An Extra Measure of Concern

As noted above, PWC adds fluoride to your water supply. Proven as a safe and healthy way to effectively prevent tooth decay, community water fluoridation has been recognized by the U.S. Centers for Disease Control (CDC) as one of ten great public health achievements of the 20th century.



Our Water Meets or Surpasses All EPA Standards

PWC annually tests for 118 elements and contaminants regulated by the EPA and meets or surpasses all the standard requirements annually. Your drinking water, including bottled water, may reasonably be expected to contain small amounts of some contaminants. However, the presence of contaminants does not necessarily indicate that water poses a health risk.

We understand that reports of contaminants in local water sources cause concerns about the safety of our drinking water. We share that concern about PFAS as PWC's top priority is providing safe, high-quality drinking water that meets or exceeds all current regulatory standards.

The reports of GenX being discharged into the Cape Fear River are below the PWC/Fayetteville water service area and more than 20 miles downstream of where we take water from the river to treat. However, instances of GenX and other Per- and polyfluoroalkyl substances (PFAS) have been found in our sampling.

It has been well reported that the predominant source of emerging compounds is the use of/and manufacturing of products including cosmetics, shampoos, paints, food packaging, cleaning, stain and stick resistance products.

Prior to the EPA announcing proposed PFAS drinking water standards in 2023, there had been no established regulatory limits for PFAS in drinking water. However, for nearly 10 years, PWC has advocated with regulatory agencies to reduce and prevent the discharge of industrial pollution/PFAS into the Cape Fear River, our primary drinking water source. While PFAS are present in our source water, the EPA says 70% of a consumer's exposure to emerging compounds comes from non-drinking water sources.

We understand the public's desire for swift action to remove PFAS and we have a planned water treatment upgrade to Granular Activated Carbon (GAC) which has been studied at our plants and determined to be the most effective method for PWC. It is important to know that any water treatment upgrade is a major infrastructure investment and upgrades must be made for each of our drinking water plants.

As this upgrade is being designed and built to help us meet new EPA Drinking Water standards, we have been actively working to upgrade our current Powder Activated Carbon (PAC) treatment capabilities to allow a higher dosage than is currently possible. While PAC is not as efficient or economical as GAC, it can effectively remove modest amounts of PFAS and it will assist us in addressing PFAS until GAC, which is the best solution, can be installed.

PAC construction begins this spring and is expected to be completed by April 2026. Our GAC upgrade is expected to be operational by February 2028.

PWC's top priority will continue to be providing safe, high-quality drinking water and we are committed to continued advocacy to prevent PFAS from being discharged into our source water so that we can eliminate the exposure and financial burden for our customers.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as those with cancer undergoing chemotherapy, organ transplant recipients, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly vulnerable to infections. These people should seek advice about drinking water from their health care providers.

More information on PFAS, including monthly PWC testing results, can be found on our website: www.FayPWC.com/PFAS-Facts/

OPERATION CLEAN & CLEAR



Operation Clean & Clear-Protecting You From Lead Exposure

If present in drinking water, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing.

PWC is committed to delivering safe water to our customers. The water we provide to homes and businesses is lead-free. While our water is lead-free, that doesn't mean there may not be lead lines/plumbing in the system.

Copper piping with lead solder as well as lead service lines are more likely to be found in homes built before 1986. Among homes without lead service lines, brass or chrome-plated brass faucets may also create lead exposure.

Since 1991, PWC has participated in the lead and copper sampling program as required by the Safe Drinking Water Act (SDWA). As a result, PWC implemented a corrosion control program to stop lead from the pipes and fixtures from entering the water system. This corrosion control program has been successful in that all PWC's samples are well below the EPA mandated thresholds for lead in drinking water, including our most recent testing in 2024.

In 2022, PWC began Operation Clean and Clear, a project that helps us continue protecting our customers from lead exposure by identifying the material used in all water service lines – those maintained by PWC and customers' service lines connected to our water mains.

Based on records and knowledge of our system, we anticipate there to be no or minimal instances of lead service lines, but we will be documenting all locations.

To learn more about Operation Clean and Clear and to view our online service line inventory, visit, www.FayPWC.com/Operation-Clean-Clear/

If you are concerned about lead in your water, information on lead in drinking water, testing methods, steps you can take to minimize exposure and additional information are available from the Safe Drinking Water Hotline (800-426-4791) or at EPA.Gov/Safewater/Lead.

For PWC's full annual water quality report, visit FayPWC.com/Water-Quality-Report

More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791).

Introduction

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about your source(s) of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies. **If you have any questions about this report or concerning your water, please contact Jason Green at (910) 223-4710. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled commission meetings. They are held at 955 Old Wilmington Drive on the second and fourth Wednesday of each month, starting at 8:30 a.m.**

What the EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at (800) 426- 4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants,



septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

The Cape Fear River and the Little Cross Creek watershed are the source waters of our system. The P.O. Hoffer Facility is found at 508 Hoffer Drive and the Glenville Lake Facility is located at 628 Filter Plant Drive.



Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environmental Quality (DEQ), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for Fayetteville Public Works Commission was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Cape Fear River	Higher	September 2020
Glenville Lake	Higher	September 2020

Surface Water Source Information

Source Name	Watershed Classification	Source Location
Cape Fear River	WS-IV	Direct Stream
Glenville Lake	WS-IV	Class I

The complete SWAP Assessment report for Fayetteville Public Works Commission may be viewed on the Web at: <https://www.NCWater.org/?Page=600> Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this website may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to swap@deq.nc.gov. Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report, please contact the Source Water Assessment staff by phone at (919) 707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area.

Help Protect Your Source Water

Protection of drinking water is everyone’s responsibility. We have a robust and initiative-taking watershed management program that helps protect our valuable water resources. Please visit <https://www.faypwc.com/watershed-protection> for more information. You can help protect your community’s drinking water sources in several ways: by disposing of chemicals properly; taking used motor oil to a recycling center, volunteering in your community to take part in group efforts to protect your source, etc.).

Important Drinking Water Definitions:

Not-Applicable (N/A) – Information not applicable/not required for that particular water system or for that particular rule.

Non-Detects (ND) - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.

Parts per million (ppm) or Milligrams per liter (mg/L) - One part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter (ug/L) - One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts per trillion (ppt) or Nanograms per liter (nanograms/L) - One part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

Parts per quadrillion (ppq) or Picograms per liter (picograms/L) - One part per quadrillion corresponds to one minute in 2,000,000,000 years or one penny in \$10,000,000,000,000.

Picocuries per liter (pCi/L) - Picocuries per liter is a measure of the radioactivity in water.

Million Fibers per Liter (MFL) - Million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.

Nephelometric Turbidity Unit (NTU) - Nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Variances and Exceptions – State or EPA permission not to meet an MCL or Treatment Technique under certain conditions.

Action Level (AL) - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT) - A required process intended to reduce the level of a contaminant in drinking water.

Maximum Residual Disinfection Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Locational Running Annual Average (LRAA) – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.

Running Annual Average (RAA) – The average of sample analytical results for samples taken during the previous four calendar quarters.

Level 1 Assessment - A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment - A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level (MCL) - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Water Quality Data Tables of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The tables below list all the drinking water contaminants that we detected in the last round of sampling for each contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2024. The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Lead and Copper Contaminants

Contaminant (units)	Sample Date	Your Water (90 th Percentile)	Number of sites found above the AL	Range Low High	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	6/13/2023	ND	0	ND – 0.604	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	6/13/2023	ND	0	All sites were ND	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

The table above summarizes our most recent lead and copper tap sampling data. If you would like to review the complete lead tap sampling data, please email us at jason.green@faypwc.com.

We have been working to identify service line materials throughout the water system and prepared an inventory of all service lines in our water system. To access this inventory, please visit our Project Clean and Clear website at <https://www.FayPWC.com/Operation-Clean-Clear/>

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Fayetteville PWC is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact Fayetteville PWC Customer Service at (910) 483-1382. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.EPA.Gov/Safewater/Lead>.

Total Trihalomethanes (TTHM) and Haloacetic Acids (five) (HAA5)

Disinfection Byproduct	Year Sampled	MCL Violation Y/N	Your Water	Range Low High	MCLG	MCL	Likely Source of Contamination
TTHM (ppb)	2024	N	49	43 - 49	N/A	80	Byproduct of drinking water disinfection
HAA5 (ppb)	2024	N	31	27 - 31	N/A	60	Byproduct of drinking water disinfection

Disinfectant Residuals Summary

Disinfectant (units)	MRDL Violation Y/N	Your Water (RAA)	Range Low High	MRDLG	MRDL	Likely Source of Contamination
Chlorine (ppm)	N	2.03	1.70 – 2.29	4	4.0	Water additive used to control microbes
Chloramines (ppm)	N	2.83	1.61 – 3.23	4	4.0	Water additive used to control microbes

Inorganic Contaminants

Contaminant (units)	Sample Date	MCL	Your Water	Range Low High	MCLG	MCL	Likely Source of Contamination
Fluoride (ppm)	2024	N	0.56	0.32 – 0.99	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories

Nitrate/Nitrite Contaminants

Contaminant (units)	Sample Date	MCL	Your Water	Range Low High	MCLG	MCL	Likely Source of Contamination
Nitrate (as Nitrogen) (ppm)	1/10/24	N	ND	ND	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Nitrite (as Nitrogen) (ppm)	1/10/24	N	ND	ND	1	1	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

Turbidity*

Contaminant (units)		Your Water	MCLG	Treatment Technique (TT) Violation if:	Likely Source of Contamination
Turbidity (NTU) - Highest single turbidity measurement	N	0.280 NTU	N/A	Turbidity > 1 NTU	Soil runoff
Turbidity (%) - Lowest monthly percentage (%) of samples meeting turbidity limits	N	100%	N/A	Less than 95% of monthly turbidity measurements are $\leq$ 0.3 NTU	

* Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. The turbidity rule requires that 95% or more of the monthly samples must be less than or equal to 0.3 NTU.

Total Organic Carbon (TOC)

Contaminant (units)	TT Violation Y/N	Your Water (lowest RAA)	Range Monthly Removal Ratio Low - High	MCLG	Treatment Technique (TT) violation if:	Likely Source of Contamination
Total Organic Carbon (TOC) Removal Ratio (no units)	N	1.38	1.41 – 1.59	N/A	Removal Ratio RAA <1.00 and alternative compliance criteria was not met	Naturally present in the environment

Microbiological Contaminants in the Distribution System

Contaminant (units)	MCL Violation Y/N	Number of Positive/Present Samples	MCLG	MCL	Likely Source of Contamination
<i>E. coli</i> (presence or absence)	N	0	0	Routine and repeat samples are total coliform-positive and either is <i>E. coli</i> -positive or system fails to take repeat samples following <i>E. coli</i> -positive routine sample or system fails to analyze total coliform-positive repeat sample for <i>E. coli</i> <u>Note:</u> If either an original routine sample and/or its repeat samples(s) are <i>E. coli</i> positive, a Tier 1 violation exists.	Human and animal fecal waste

Microbiological Contaminants in the Source Water

Fecal Indicator	Number of "Positive/Present" Samples	Date(s) of fecal indicator-positive source water samples	Source of fecal contamination, if known	Significant Deficiency Cited by the State? Y/N	MCLG	MCL	Likely Source of Contamination
<i>E. coli</i> , (presence or absence)	365	1/1 – 12/31	Runoff, Upstream Dischargers	N	0	0	Human and animal fecal waste
<i>enterococci</i> or coliphage (presence or absence)	365	1/1 – 12/31	Runoff, Upstream Dischargers	N	N/A	TT	Human and animal fecal waste

Cryptosporidium

Our system monitored for Cryptosporidium and found levels of 0.09 oocysts/liter in April 2017. In 2017, the highest concentration found in the Cape Fear River was 0.09 oocysts/liter in April of that year.

Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. Although filtration removes Cryptosporidium, the most commonly used filtration methods cannot guarantee 100 percent removal. Our monitoring indicates the presence of these organisms in our source water and/or finished water. Current test methods do not allow us to determine if the organisms are dead or if they can cause disease. Ingestion of Cryptosporidium may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immuno-compromised people, infants and small children, and the elderly are at greater risk of developing life-threatening illness. We encourage immuno-compromised individuals to consult their doctor regarding appropriate precautions to take to avoid infection. Cryptosporidium must be ingested to cause disease, and it may be spread through means other than drinking water.

Other Miscellaneous Water Characteristics Contaminants

Contaminant (units)	Sample Date	Your Water	Range Low High	SMCL
Sodium (ppm)	1/10/24	29.4	NA	N/A
Sulfate (ppm)	1/10/24	45	NA	250
pH	1/1 – 12/31/24	7.8	7.2 - 8.7	6.5 to 8.5



Unregulated Contaminant Monitoring Rule 5 (UCMR 5) Sampling

In compliance with the Unregulated Contaminant Monitoring Rule 5 (UCMR 5), our water quality sampling focused on assessing the presence of unregulated contaminants that may impact public health. This monitoring initiative, mandated by the Environmental Protection Agency (EPA), aims to gather data on specific contaminants to inform future regulatory decisions.

During the sampling period, we collected water samples from designated locations within our distribution system, following standardized procedures to ensure accuracy and reliability. The samples were analyzed for a range of contaminants, including pharmaceuticals, hormones, and other emerging pollutants. Results from the UCMR 5 sampling will be evaluated to identify any contaminants present and their potential health implications. This proactive approach underscores our commitment to maintaining water quality and protecting community health. We will continue to monitor these parameters and share findings with stakeholders to enhance public awareness and trust in our water supply.

Contaminant Abbreviation	Contaminate	Minimal Reportable Level (ppb)	Your Water (ppb)
PFOS	Perfluorooctanesulfonic acid	0.004	0.004
PFOA	Perfluorooctanoic acid	0.004	0.004
HFPO-DA	Hexafluoropropylene oxide dimer acid (Gen-X)	0.005	0.001
PFHxS	Perfluorohexanesulfonic acid	0.003	0.01
PFNA	Perfluorononanoic acid	0.004	0.01



Unregulated Contaminant Monitoring Rule 5 (UCMR 5) Sampling

1,4-dioxane

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist the EPA in determine the occurrence of unregulated contaminants in drinking water and whether future regulations are called for. Although, the EPA has not set a Maximum Contaminant Level for 1,4-dioxane, they have issued an advisory lifetime health goal of less than 35 ug/L for drinking water.

PWC meets or surpasses all the standard requirements annually. While 1,4-Dioxane has been detected in the Cape Fear River as well as other areas in our region, state and nation, the Environmental Protection Agency (EPA) currently has no standards for 1,4-Dioxane and has not yet issued regulated safe limits. If the EPA believed 1,4 Dioxane was an immediate threat, a directive would have been issued. Since 1,4-Dioxane cannot be removed through our traditional water treatment process, we have partnered with other communities to research and identify its sources to reduce or eliminate it so there will be no long-term exposure to our customers. You can find additional information on our website:

www.FayPWC.com/The-Facts-About-1-4-Dioxane/

Sample Dates	P.O. Hoffer Point of Entry (ug/L)
1/25/24	BQL
2/21/24	0.31
3/20/24	0.12
4/18/24	BQL
5/22/24	BQL
6/12/24	BQL
7/16/24	BQL
8/21/24	BQL
9/19/24	BQL
10/17/24	BQL
11/14/24	0.29
12/10/24	0.37

*BQL – Below Quantifiable Limit



Per- and Polyfluoroalkyl Substances (PFOA and PFOS)

Per- and polyfluoroalkyl substances (PFAS) are a group of man-made chemicals that have been in use since the 1940s and are (or have been) found in many consumer products like cookware, food packaging, and stain repellants. PFAS manufacturing and processing facilities, airports, and military installations that use firefighting foams are some of the main sources of PFAS. PFAS may be released into the air, soil, and water, including sources of drinking water. Perfluorooctanesulfonic acid (PFOA) and Perfluorooctanoic acid (PFOS) are the most studied PFAS chemicals and have been voluntarily phased out by industry, though they are still persistent in the environment.

Recent testing has detected PFOA and PFOS in Fayetteville’s drinking water. The table below shows our monitoring results for combined PFOS and PFOA at PWC’s water treatment Point of Entry (POE). POE refers to water that has undergone all treatment steps at the water treatment facilities, and is ready to be pumped to you, our customer.

EPA issues health advisories, which are based on the best available peer-reviewed studies about the health effects of the unregulated chemicals. Health advisories provide information on contaminants that can cause human health effects and are known or anticipated to occur in drinking water. EPA’s health advisories are non-enforceable and non-regulatory and provide technical information to states agencies and other public health officials on health effects, analytical methodologies, and treatment technologies associated with drinking water.

Fayetteville PWC is working to stay ahead of the science, as these substances continue to be measured at ever smaller concentrations. With modern laboratory methods, these substances can now be measured down to parts per trillion concentrations. For comparison, 1 part per trillion is approximately the equivalent of one drop of water in 10 million gallons of water. PWC reports the formal results of regulatory testing and unregulated contaminant monitoring in our annual Consumer Confidence Report, which provides an annual summary of water system operations and water quality management throughout the water system.

The EPA has updated its regulations, which will come into effect in 2029. These new rules will require that certain chemicals in water be kept at very low levels. Specifically, PFOA and PFOS must be kept at or below 4 parts per trillion (ppt). Additionally, when two or more of the chemicals PFNA, PFHxS, PFBS, and HFPO-DA (known as “GenX chemicals”) are found together, their combined level must not exceed a certain measure called the Hazard Index, which is set at 1.

Currently, PWC is monitoring the levels of 42 different chemicals quarterly (see charts below). Although some of these chemicals, like PFOS and PFOA, are not regulated yet, the EPA has set a Health Advisory level of 40 ppt for them. PWC is currently meeting these advisory levels and is preparing to comply with the stricter regulations of 4 ppt each, which will be enforced in 2029.

Date	P.O. Hoffer Source Water PFOA RAA (ppt)	P.O. Hoffer Source Water PFOS RAA (ppt)	P.O. Hoffer Point of Entry PFOA RAA (ppt)	P.O. Hoffer Point of Entry PFOS RAA (ppt)	<i>EPA Proposed 2029 MCL RAA (ppt) *</i>
01/2024	6.10	10.72	6.09	10.79	4
04/2024	5.24	9.77	5.15	9.10	4
07/2024	6.19	11.03	6.18	10.58	4
10/2024	7.84	11.01	5.64	9.87	4

Date	Glenville Lake Source Water PFOA RAA (ppt)	Glenville Lake Source Water PFOS RAA (ppt)	Glenville Lake Point of Entry PFOA RAA (ppt)	Glenville Lake Point of Entry PFOS RAA (ppt)	<i>EPA Proposed 2029 MCL RAA (ppt) *</i>
01/2024	5.69	17.35	5.62	17.80	4
04/2024	5.13	18.10	4.91	14.78	4
07/2024	5.79	19.48	5.38	13.13	4
10/2024	4.34	20.18	5.73	11.41	4

**This column refers to the updated rules from the EPA for chemical levels. Starting in 2029, the maximum level for PFOA and PFOS is set at 4 ppt each.*



Fayetteville Public Works Commission

955 Old Wilmington Road

Fayetteville, NC 28301

Phone: (910) 483-1382

Water Quality/Drinking Water Plants: (910) 223-4708

Customer Service Email: customer.service@faypwc.com

Water Quality Report 2024: Drinking Water Analysis

Harnett County Regional WTP (PWS ID# 03-43-045)

Harnett Regional Water is pleased to present the 2024 Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality and includes information regarding where your water is coming from, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to provide you with this information, because informed customers are our best allies. If you have any questions about this report or your water supply, please contact Tracy Tant at (910-893-7575 ext. 3245.) We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of the regularly scheduled Harnett County Board of Commissioners meetings. They are held on the first and third Monday of each month at the Harnett County Resource Center and Library at 455 McKinney Parkway in Lillington, NC. The first meeting of the month is normally at 9:00 AM and the midmonth meeting normally begins at 6:00 PM.

Source Water Assessment Program (SWAP) Results

What EPA Wants You to Know

Drinking water, including bottled water, may be expected to contain at small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their healthcare providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Harnett County is responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity.

Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

To ensure that tap water is safe to drink, EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

The Water that is used by this system comes from the Cape Fear River, which is formed by the confluence of the Deep, and Haw River along the border between Chatham and Lee counties. We are a surface water treatment plant located at 310 West Duncan St. in Lillington NC.

The North Carolina Department of Environment Quality (DEQ), Public Water Supply (PWSS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessment was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs).

The relative susceptibility rating for Harnett Regional Water (HRW) was determined by combining the contaminant rating (number and locations of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of watershed and its delineated assessment area.) The assessment findings are summarized in the table below:

SWAP Result Summary		
Source Name	Susceptibility Rating	SWAP Report Date
CAPE FEAR RIVER	Moderate	9/10/2020
DUNN/CAPE FEAR RIVER	Higher	9/10/2020



Harnett Regional Water – Cape Fear River

The Complete SWAP Assessment report for Harnett Regional Water may be viewed on the website: <https://www.ncwater.org/?page=600> Note that because SWAP results and reports are periodically updated by the PWS section, the results may differ from the results on the CCR. To obtain a printed copy of this report, please mail a written request to: Source Water Assessment Program - Report Request, 1634 Mail Service Center, Raleigh NC 27699-1634, or email request to swap@deq.nc.gov. Please indicate System Name (Harnett Regional Water) PWSID (03-43-045), and provide your name, mailing address and phone number. If you have any questions about the SWAP report, please contact the Source Water Assessment staff by phone at 919-707-9098.

It is important to understand that a susceptibility rating of "higher" does not imply poor water quality, only the systems' potential to become contaminated by PCS's in the assessment area.

Director's Corner

HRW experienced a very productive year in 2024. Harnett County continues to grow at an astounding pace with many new planned residential developments underway. HRW is busy planning to accommodate this growth to ensure our ability to provide our customers with outstanding water and sewer service well into the future. All our existing residential and commercial water services now have new automated digital meters which do not require manual reading. All HRW customers have the ability to view and track water usage, receive notification of leaks, and learn tips to save money on their bills. This free service is part of our commitment to provide you with the best tools to manage your water use and bill. We encourage you to get started today by logging in to the WaterSmart portal with your mobile device or web browser. You can log on at <https://hrwnc.watersmart.com>. There has been a lot of attention in the media lately concerning PFAS, which stands for per- and polyfluoroalkyl substances, which are a class of manmade chemicals present at low levels in most fresh water supplies, homes, offices, supermarkets-practically everywhere. These chemicals make consumer goods resistant to stains, grease, water, etc. and have been manufactured by companies for use in our consumer goods for years. The problem lies in that they are impossible to avoid and are called "forever chemicals" because they are nearly indestructible. These chemicals have recently been found to pose risks to our health. The United States Environmental Protection Agency (EPA) in association with the North Carolina Department of Environmental Quality (NCDEQ) has tasked public water systems to develop ways to reduce these chemicals to a safe level. HRW has begun a pilot project to do just that and is working towards implementing additional methods to ensure that these chemicals will be safely removed from our water supply.

We are very proud of our record of environmental compliance as evidenced by this water quality report. We did not have any water quality violations and produced excellent water for our customers as always. Contact us by email or phone to get your water treatment questions answered. HRW is very fortunate to have such a fine group of water treatment professionals who strive daily to provide only the best drinking water to all of our citizens. HRW will continue to serve the citizens of Harnett County and the surrounding region by supplying only the best of the most important commodity in the world, water.

The Harnett County Regional Water Treatment Plant does voluntary quarterly monitoring of its source water for cryptosporidium. Cryptosporidium is a microbial parasite, which is found in surface water throughout the United States. Of the four quarterly test, we only had a detect on the second quarter with 0.09 total (Oo)cysts/liter.

Additional Information

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The following tables list the contaminants detected in the last round of sampling. The presence of contaminants does not necessarily indicate that water poses a health risk. Unless otherwise noted, the data presented in these tables are from testing done January 1 through December 31, 2024. The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old. In these tables you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

PPM – Parts per Million – One part per million corresponds to one minute in two years or a single penny in \$10,000.

PPB – Parts per Billion – One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

pCi/L – Picocuries per liter – Picocuries per liter is a measure of the radioactivity in water.

NTU – Nephelometric Turbidity Unit – Nephelometric turbidity is a measure of water clarity. Turbidity in excess of 5 NTU is just noticeable to average person

ND – Non-Detect – Laboratory analysis indicates that the contaminant is not present at level of detection set for the particular methodology used.

NA – Not Applicable – Information not applicable/not required for that particular water system or for that particular rule.

MCLG – Maximum Contaminant Level Goal – The level of a contaminant in drinking water below which there is no known or expected health risk. MCLGs allow for a margin of safety.

MCL – Maximum Contaminant Level – The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to MCLGs as feasible using the best available Treatment technology.

SMCL – Secondary Maximum Contaminant Level

TT – Treatment Technique – is a required process intended to reduce the level of contaminant in drinking water.

AL – Action Level – The concentration of a contaminant which, if exceeded triggers treatment or other requirements which a water system must follow.

MFL – Million Fibers per Liter – A measurement of the presence of asbestos fibers that are longer than 10 micrometers

LRAA – Locational Running Annual Average – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule

MRDL – Maximum Residual Disinfectant Level – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG – Maximum Residual Disinfectant Level Goal – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Turbidity

Turbidity (NTU)	Treatment Technique (TT) Violation Y/N	Your Water	Treatment Technique (TT) Violation if :	Likely Source
Highest single measurement	N	0.065	Turbidity > 1 NTU	Soil runoff
Lowest monthly percentage of samples meeting turbidity limits	N	100%	Less than 95% of monthly Turbidity measurements are ≤ 0.3 NTU	

Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. The turbidity rule requires that 95% or more of the monthly samples must be less than or equal to 0.3 NTU

Regulated Inorganic Contaminants

Contaminant (units)	MCL	MCLG	Your Water	Range	Date of Sample	Violation	Likely Source of Contamination
Fluoride (ppm)	4	4	0.71	N/A	1/09/24	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories

Lead and Copper Contaminants

Contaminant (units)	Sample Date	Your Water (90 th Percentile)	Number of sites found above the AL	Range Low High	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	8/2022-9/2022	0.102	1	0.051 – 3.682	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	8/2022-9/2022	N/D	0	N/D – 10.0	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

The table above summarizes our most recent lead and copper tap sampling data. If you would like to review the complete lead tap sampling data, please email us at TTant@harnett.org (910-893-7575 ext. 3245)

We have been working to identify service line materials throughout the water system and prepared an inventory of all service lines in our water system. To access this inventory, (<https://www.harnettwater.org/news-updates/harnett-regional-water-service-line-inventory/>). Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Harnett Regional Water is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact TTant@harnett.org (910-893-7575 ext. 3245) Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilson's disease should consult their personal doctor.

Total Trihalomethanes (TTHM) and Haloacetic Acids (five) (HAA5)

Contaminant	YEAR	MCL	MCLG	Your Water Highest LRAA	Range Individual Results	Violation	Likely Source of Contamination
TTHM (ppb)	2024	80	N/A	40.8		N	By-product of chlorination
TTHM (ppb) B01	2024	80	N/A		22.0-42.7	N	By-product of chlorination
TTHM (ppb) B02	2024	80	N/A		19.5-42.3	N	By-product of chlorination
TTHM (ppb) B03	2024	80	N/A		16.3-36.8	N	By-product of chlorination
TTHM (ppb) B04	2024	80	N/A		20.8-52.0	N	By-product of chlorination
TTHM (ppb) B05	2024	80	N/A		17.5-44.8	N	By-product of chlorination
TTHM (ppb) B06	2024	80	N/A		16.2-42.3	N	By-product of chlorination
TTHM (ppb) B07	2024	80	N/A		13.7-38.8	N	By-product of chlorination
TTHM (ppb) B08	2024	80	N/A		19.4-43.8	N	By-product of chlorination
HAA5 (ppb)	2024	60	N/A	29.6		N	By-product of chlorination
HAA5 (ppb) B01	2024	60	N/A		14.9-34.4	N	By-product of chlorination
HAA5 (ppb) B02	2024	60	N/A		11.8-26.9	N	By-product of chlorination
HAA5 (ppb) B03	2024	60	N/A		12.0-22.7	N	By-product of chlorination
HAA5 (ppb) B04	2024	60	N/A		18.9-51.9	N	By-product of chlorination
HAA5 (ppb) B05	2024	60	N/A		12.6-33.3	N	By-product of chlorination
HAA5 (ppb) B06	2024	60	N/A		12.7-22.5	N	By-product of chlorination
HAA5 (ppb) B07	2024	60	N/A		11.5-21.1	N	By-product of chlorination
HAA5 (ppb) B08	2024	60	N/A		14.2-23.3	N	By-product of chlorination

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.

Other Disinfection Byproducts Contaminants

Contaminant (units)	MCL Violation Y/N	Your Water	Range Low High	MCLG	MCL	Likely Source of Contamination
Chlorite (ppm)	N	0.43	0.20 – 0.44	0.8	1.0	Byproduct of drinking water chlorination

Disinfection Residuals Summary

Contaminant	YEAR	MRDL	MRDLG	Your Water RAA	Range Individual Results	MRDL Violation	Likely Source of Contamination
Chlorine Dioxide (ppb)	2024	800	800	N/A	0 - 202	N	Water additive used to control microbes
Chloramines (ppm)	2024	4	4	2.64	1.0 – 4.2	N	Water additive used to control microbes
Chlorine (only month of March)(ppm)	2024	4	4	1.03	0.40 – 3.60	N	Water additive used to control microbes

Synthetic Organic Chemical (SOC) Contaminant Including

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range High-Low	MCLG	MCL	Likely Source of Contamination
Simazine (ppb)	1-3-24	N	0.130	N/A	4	4	Herbicide runoff

Radiological Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	MCLG	MCL	Likely Source of Contamination
Radium 228 (pCi/L)	10-12-21	N	1.1	0	5	Erosion of natural deposits

Total Organic Carbon (TOC)

Contaminant (units)	TT Violation Y/N	Your Water (lowest RAA)	Range Monthly Removal Ratio Low - High	MCLG	Treatment Technique (TT) violation if:	Likely Source of Contamination
Total Organic Carbon (TOC) Removal Ratio (no units)	N	1.27	1.22 – 1.40	N/A	Removal Ratio RAA <1.00 and alternative compliance criteria was not met	Naturally present in the environment

Other Miscellaneous Water Characteristics Contaminants

Contaminant (units)	Sample Date	Your Water	Range Low High	SMCL
Manganese (ppm)	1-9-24	0.011	N/A	0.05
Sodium (ppm)	1-9-24	21.798	N/A	N/A
Sulfate (ppm)	1-9-24	44.8	N/A	250
pH	1-9-24	7.9	N/A	6.5 to 8.5